At minimum Client Requirements need to be completed by 1/25/13

Will we be able to test functionalities before going live?

Import OWR ticket file “Excel” (This information is in Tab OWR Info)

* Program will notate what user uploaded file with user id, and time date stamp.
* Program will then manipulate data to display in logical order. “Explained later”
* Program will need to have a sort feature by column v “Total duration”, and email report for records not completed by technician within 10 days of being imported.
* Program will need to have the capability of end user (Admin) being able to add notes/comments to each record.

User login designations

* Admin (Can see (ALL) information highlighted in Tab Admin Info)
* Tech (Can see data relating to job, This information is in Tab Tech Info)
* ATT (Can only see and search by VIN, Device serial number, Date of Installation / repair, City and State of installation.

Interface from web via laptop, pda, or smart phone, tablet.

* Tech login
* Search or enter vehicle number
* Input phone number, and serial numbers.
* Save data button
* Test button, this will then send the set text messages to the phone number attached to the vehicle , it will then receive the responding message and make note in the records of who the tech was, and that it responded properly. This will need to be real time.

I am not sure the best process to use for this; I found this when looking for a SMS Client. (Example http://www.tm4b.com/receiving-sms/sms-handling.php)